



# BRIHANMUMBAI MAHANAGARPALIKA

Section 4 Manuals as per provision of RTI Act 2005 of G/North Ward

## **ENCROACHMENT REMOVAL DEPARTMENT G/NORTH WARD**

Address - Sr. Inspector (Encroachment Removal), Deptt.  
G/North Ward Office Building,  
Room no.6/7, Ground floor,  
Harishchandra Yelve Marg,  
Dadar (W), Mumbai – 400 028.

## **Introduction**

Upto 1970 hawkers' licences were granted under section 313 (A) / 313 (B) of Mumbai Municipal Corporation Act 1888. Licences were granted for hawkers hawking on roads and footpaths, licences for Cobblers and P.C.O. Booths for blind / handicapped persons were liberally granted up to the judgement date i.e. 30th July, 2004 of Hon'ble Supreme Court. However as per the orders of Hon'ble Supreme Court dated 30th July 2004 M.C.G.M. is restrained from issuing any new license to any person for doing any activity.

While hearing the petition on the scheme of the "Hawking and Non Hawking Zones", the Hon'ble Supreme Court vide their order dated 12th February 2007, directed the State Government of Maharashtra to frame the Policy for hawkers based on the National Policy on Urban Street Vendors up to 31st May 2007. Accordingly, the State Govt. of Maharashtra formulated "Model Byelaws" as per Government Resolution No.309 of 02.03.2009 and M.C.G.M. was asked to formulate its own Byelaws based on said "Model Byelaws" for regulation of hawker in the City of Mumbai. Accordingly, the Municipal Corporation of Greater Mumbai has formulated Hawkers Bye-laws 2009 for which Corporation has accorded sanction vide C.R.No.1192 on 26.02.2010. As per the procedure laid down in "Model Byelaws" of the State Govt. suggestions / objections on Byelaws have been invited from the citizens of Mumbai, Hawkers Unions other Institutes and other concerned by giving Press Note and the scrutiny thereof is completed. Hearing on suggestions / objections is to be accorded by the Hon'ble Mayor and necessary changes will be incorporated in the Byelaws after hearing the suggestions / objections and will be placed again before the Corporation for sanction. On receipt of the Corporation's sanction, these byelaws will be submitted to the State Govt. for final approval. On receipt of approval from State Govt., the same will be implemented by the M.C.G.M. in the Greater Mumbai. However, State Govt. vide letter dated 25.06.2010 has informed the M.C.G.M. that the suitable provision in M.M.C. Act is under consideration of the Govt. and on suitable provision in M.M.C. Act is made, the Hawkers should be finalized.

Presently removal actions are being taken under section 314 (c ) of Mumbai Municipal Corporation Act against unauthorized hawkers squatting on Municipal footpath / roads, even though the aforesaid procedure is going on.

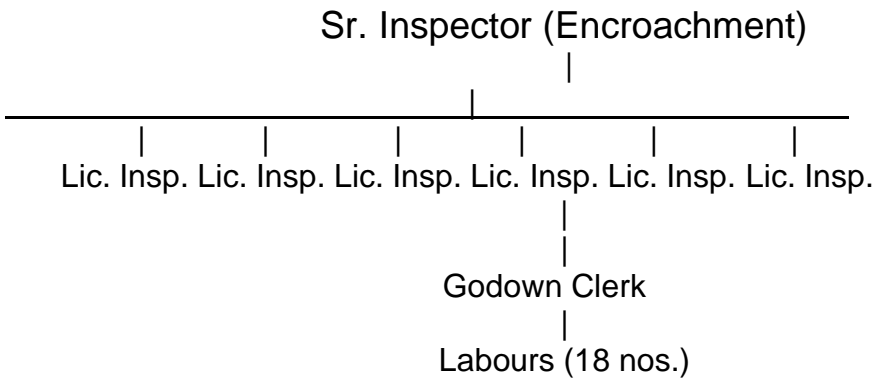
## Section 4 (i) (b) (i)

### The particulars of functions & duties of the public authority:-

1.	Name of Public Authority	Sr. Inspector (Encroachment) & Lorry Inspectors
2.	Address	R.No.6/7, Ground floor, G/North Ward office Bldg, Harishchandra Yelve Marg, Dadar (w)Mumbai:- 400028.
3.	Head of the Office	Sr. Inspector (Encroachment).
4.	Parent Govt. Deptt.	Superintendent of Licences.
5.	Reporting to which Office	Assistant Commissioner G/N.
6.	Jurisdiction Geographical	G/North Ward is bounded by the Sidhi Vinyak Mandir to Mahim Crick, Machimar Colony, Dharavi, L.B.S. Marag, Maharashtra Weigh Bridge (West)
7.	Mission	<ol style="list-style-type: none"><li>1. To removed encroachment u/a hawkers on Footpath, Gutters, Roads,Streets.</li><li>2. Remove u/a eatable hawkers.</li></ol>
8.	Vision	<ol style="list-style-type: none"><li>1. To keep Roads, Footpaths free form u/a hawkers.</li><li>2. To keep areas like Hospitals, Rly Stns,Schools, Religious Places free from u/a hawkers.</li><li>3. Prepare Hawking &amp; Non-Hawking Zones &amp; shift the hawkers according in the area where the hawking zones are provided by the three members committee.</li></ol>
9.	Objectives	To keep Roads, Footpath hawkers free. Maintain the hawking & non hawking zones as prescribed by the three members committee.
10.	Functions	<ol style="list-style-type: none"><li>1. To take encroachment removal action against u/a hawkers.</li><li>2. To keep Roads, Streets, foots around near</li></ol>

		<p>Hospitals, Schools, Rly. Stns., Religious Place hawkers free.</p> <p>3. To carry out the Public Auction Sale of unclaimed non perishable goods within specific time limit.</p> <p>4. To remit the redemption amount daily inCFC.</p> <p>5. Keep the records of plastic carry bags below 50 microns deposited in godown by several authorities i.e. Security Dept., Lic. Dept., S&amp;Edept.</p> <p>6. To deposit the gas LPG cylinders seized during the ER action.</p> <p>7. To keep track record of Banners, Posters, Boards, Glow Signed Boards etc. removed /seized during the removalaction.</p> <p>8. Submit reports of Handcarts sized removalof Eatable Hawkers, Tobacco selling actions near educational Institutes, complaint received &amp; disposal during the week &amp; month.</p> <p>9. Replied all MCL/C, MCL/A BComplaints from M.C's Office.</p> <p>Replied all RTI applications.</p>
11.	Details of Services Provided	To keep Roads & Footpaths free from hawkers for pedestrians.
12.	Physical Assets	NIL.
13.	Organization's Structural Chart	NIL.
14.	Tel. No. & Office Timing	<p>Tel No:- (022)- 24397800 .</p> <p>Office Timing:- 10:00 AM to 06:00 PM (Monday to Friday) &amp; 10:00 AM to 2:00 PM Saturdays</p>
15.	Weekly Holidays	Sunday & Public Holidays.

## Organization's Structural Chart



Section 4 (i) (b) (ii)

**The powers of officers and employees in the office of  
Sr. Inspector (Encroachment):**

**A**

<b>Sr No</b>	<b>Designation</b>	<b>Powers Financial</b>	<b>Under which legislation/rules/orders/ &amp; Rs.</b>	<b>Remarks</b>
1.	Sr. Inspector (Ench)	Nil		
2.	Lorry Inspector	Nil		

**B**

<b>Sr No</b>	<b>Designation</b>	<b>Powers Administrative</b>	<b>Under which legislation/rules/orders/ &amp; Rs.</b>	<b>Remarks</b>
1.	Sr. Inspector (Ench)		MMC Act, 1888	
2.	Lorry Inspector		MMC Act, 1888	

**C**

<b>Sr No</b>	<b>Designation</b>	<b>Powers Magisterial</b>	<b>Under which legislation/rules/orders/ &amp; Rs.</b>	<b>Remarks</b>
1.	Sr. Inspector (Ench)	Nil		
2.	Lorry Inspector	Nil		

**D**

<b>Sr No</b>	<b>Designation</b>	<b>Powers Quasi judicial</b>	<b>Under which legislation/rules/orders/ &amp; Rs.</b>	<b>Remarks</b>
1.	Sr. Inspector (Ench)		RTI Act, 2005	
2.	Lorry Inspector	Nil		

**E**

<b>Sr No</b>	<b>Designation</b>	<b>Powers Administrative</b>	<b>Under which legislation/rules/orders/ &amp; Rs.</b>	<b>Remarks</b>
1.	Sr. Inspector (Ench)	Nil		
2.	Lorry Inspector	Nil		

## Powers and Duties of Officers and Employees

The administrative powers, the financial powers and duties, etc. of officers and employees are as detailed below:-

- DUTIES OF SR.INSPECTORS (ENCROACHMENT):-  
(Encroachment removal action taken against unauthorized hawkers.)
  1. Except specific duties regarding licences under sections, other general duties prescribed above are vis-à-vis applicable to the Senior Inspectors in charge of encroachment removal.
  2. They should check all the reserved areas by surprise and ensure regular payment of fees and compliance with the licence conditions.
  3. For unauthorized encroachments, hawkers, Senior Inspector is expected to take rigorous actions.
  4. They are responsible for proper arrangements of vehicles, equipments on Roads/ footpath etc. and regular marking of muster rolls of labour staff under them.
  5. They are responsible for prompt removal of unauthorized encroachments from Public Street by supervising the encroachment removal work of the Lorry Inspectors.
  6. They are fully responsible to prepare reports required for hawking/ non hawking zone scheme as per Hon'ble Supreme Court's judgments under Special Leave Petition No. 4156-4157 of 2002.
  7. They have to follow instructions / directions as per Hon'ble Supreme Court's judgments dated 9.12.2003, 30.7.2004, 1.4.2005 and orders of S.L. / D.M.C. / A.M.C.(City).
  8. To reply to the applications received under Right To Information Act 2005.

- Duties of Lorry Inspector (Encroachment Removal):-

1. He should attend to complaints promptly and report compliance within 24 hours to the Sr. Inspectors.
2. He should remove unauthorized banners, posters, board, etc. daily with the help of Advertisement Inspector of respective ward.
3. He should take vigorous actions against unauthorized hawkers and keep the areas under his jurisdiction clean. His fieldwork should be of active, extensive and driving with a view to preventing nuisance of unauthorized hawkers on Municipal Roads and Footpaths.
4. He should see that all the goods seized by encroachment removal action are properly weighed and entered into the register before their redemption.
5. He should attend to auction sales.
6. He should see that the Labour staff under him work properly and attend to the duties regularly.
7. To maintain separate register to enter complaints received regarding encroachment of unauthorized hawkers and to take removal action.
8. He should keep field book of day-to-day work of encroachment removal action.



## DELEGATION OF POWERS TO SR.INSPECTOR (ENCH.)

Under Section 68 of the **Mumbai Municipal Corporation Act 1888** Sr.Inspector (Ench) G/North is hereby empowered to exercise, perform and discharge under the control and subject to the revision of the Commissioner, the several powers, duties and functions conferred or imposed upon or vested in the Commissioner by the several Sections, Sub-Sections and Clauses of the said Act herein below mentioned:-

EXPLANATION :- The entries in the second column of the below table headed 'Nature of powers' etc. are not intended as definitely described in Sections, Sub-Sections and Clauses mentioned in the first column or even as abstracts of those sections, sub-sections and clauses, the numbers of which are given in the first column.

<b>Sr. No</b>	<b>Nature of Powers, Duties and Functions delegated</b>
1	Except specific duties regarding licenses under section, other general duties prescribed above are vis-à-vis applicable to the Senior Inspectors in charge of encroachment removal.
2	They should check all the reserved areas by surprise and ensure regular payment of fees and compliance with the license conditions.
3	For unauthorized encroachment, hawkers, Senior Inspector is expected to take rigorous actions.
4	They are responsible for proper arrangements of vehicles, equipments on Roads/ footpath etc and regular marking of muster rolls of labour staff under them.
5	They are responsible for prompt removal of unauthorized encroachments from Public Street by supervising the encroachment removal work of the Lorry Inspectors.
6	They are fully responsible to prepare reports required for hawking/ non hawking zone scheme as per Hon' ble Supreme Court" s judgments under Special Leave Petition No. 4156-4157 of 2002.
7	To reply to the applications received under Right To Information Act 2005.
8	They have to follow instructions /direction as per Hon'ble Supreme Court" s judgments dated 9.12.2003, 30.7.2004, 1.4.2005 and order of SL/DMC/AMC (City.).

### Section 4 (1) (b) (iii)

The Procedure followed in the decision- making process, including channels of supervision and accountability in the office of Sr.Inspector (Ench.)

**NAME OF ACTIVITY** - Action against unauthorized Hawkers

**Related Provisions** - Under section 314 of MMC Act.

**Name of the Acts/Acts** - MMC Act 1888

**Rules** -

**Govt. Resolutions** -

**Circulars** -

**Office Order** -

<b>Sr. No.</b>	<b>Activity</b>	<b>Steps involved</b>	<b>Time limit</b>	<b>Authority role and responsibility of the employee/officer in connection with each activity. (mention designation)</b>	<b>Remarks</b>
1	Action against unauthorized Hawkers	1) To make arrangement of proper vehicle. Tools, equipments for Ench. Removal action on roads & footpaths 2 ) Arrange sufficient staff for E/R action 3) Arrange joint actions with other deptt. if necessary	1 to 3 days      1 to 3 days	Sr. Inspector (Ench.)	

		<ol style="list-style-type: none"> <li>1) To take ench.remove action against unauthorized hawkers &amp; keep the areas under his jurisdiction clean. keep roads &amp; footpaths hawkers free.</li> <li>2) The goods seized during the ench.remove action are deposited in a ench.godown daily.</li> <li>3 ) All goods seized during the ench.remove action are properly weighed &amp; entered into the registered before redemption</li> <li>4) To relese the perisheble goods after one day by public auction sale</li> <li>5) To relese the non perisheble goods with prper redemption charges/dambriges as prescheduled</li> <li>6) Remit the redemptioncharges amount in CFC Counter of Ward office every nextday</li> <li>7) To arrange &amp; attend thepublic auction sale for unclaimed non perishable goods</li> <li>8) To maintain separateregister to enter complaints received</li> </ol>	1to3 days	Lorry Inspector	
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		<p>regarding ER action</p> <p>9) To keep record of plastic carry bags</p>			
2	Removal of Advt.boards/ banners	<p>1) To remove unauthorized boards/banners etc.daily with help of advt.inspector</p> <p>2) To keep all record of remove lunautharised boards/banners in redemption register &amp; report the same to SL Officedaily</p>	Within 24 Hours	Lorry Inspector	

**Section 4(i)(b)(iv)**

**Norms set for discharge of its functions in the office of Sr. Inspector  
( Encroachment ) at G/North ward.**

**Organizational Targets (Annual)**

<b>Sr. No.</b>	<b>Designation</b>	<b>Activity</b>	<b>Financial Targets (in Rs.)</b>	<b>Time Limit</b>	<b>Remarks</b>
1	NIL	NIL	NIL	NIL	NIL

**Section 4 (1) (b) (v)**

The rules / regulation related with the functions of

Sr. Inspector (Encroachment)

<b>Sr. No.</b>	<b>Subject</b>	<b>G.R. /Circular / Office order. Rule no. Notification etc. date.</b>	<b>Remarks if any</b>
1	Redemption charges	SL/ 01 of 2021-22	
2	Auction sale	SL/ 44 of 1991-92 SL/26 of 2001-02 SL/09 of 2003-04 SL/12 OF 2012-13	
3	Private vehicle tender	AMC/WS/3991 DT: 13.01.2020.	

## Section 4 (1) (b) (vi)

### Statement of Categories of documents held in the office of Sr. Inspector (Encroachment), G/North Ward

Sr No	Subject	Type of Document/ file or register	File No. or Register No.	Particulars	Periodicity of Preservation
1	Redemption Register	register		Entries of seized goods with redemption charges	Permanent
2	Auction sale file	File		Public auction sale of Non perishable unclaimed goods	Permanent
3	Receipt book	Book		Redemption charges taken	Permanent
4	Remittance book	Book		Particulars of payment	10 years
5	Remittance receipt	File		Acknowledgement of remittance charges	10 years
6	Audit Note	File		Short recovery of redemption charges	10 years
7	R T I Register	Register		Reply to party	10 years
8	Complaints register	Register		Written complaints	5 years
9	Muster Roll & Effective report	Register and File		Daily & Monthly attendance	Permanent
10	Private vehicle tender file	File		Periodical tender of Pvt. Vehicle for Ench.	5 years
11	Plastic seized report book	File		Plastic carry bags report	5 years
12	Establishment file	File		Employees leave record & transfer order	5 years

**Section 4(i)(b)(vii)**

**Particulars of any arrangement that exists for consultation with the members of public in relation to the formulation of policy and implementation in the office Sr. Inspector ( Encroachment ) at G/North ward**

<b>Sr. No.</b>	<b>Consultation for</b>	<b>Details of the mechanism</b>	<b>Under which Act / Rule / Circular</b>	<b>Periodicity</b>
	NIL	NIL	NIL	NIL





**Section 4(i)(b)(ix)**

**Directory of the officers and employees**

<b>Sr. No.</b>	<b>Designation</b>	<b>Name of the officer / employee</b>	<b>Cadre</b>	<b>Date of joining the post</b>	<b>Date of joining in G/N Ward</b>	<b>Contact details (Phone / Fax / Email)</b>
1	Sr. Inspector (Encroachment)	Shri. R.M. Kamble.	B	12/10/2020	12/10/2020	(022)24397800
2	Lorry Inspector	Shri. P.P. Kharat.	C	31/07/2018	10/03/2021	--“ “--
3	Lorry Inspector	Shri. S.C. Kini.	C	20/06/2013	04/03/2021	--“ “--
4	Lorry Inspector	Shri B.M. Pardhi.	C	30/12/2017	07/06/2021	--“ “--
5	Lorry Inspector	Shri R.D. Gavai.	C	31/07/2019	01/03/2021	--“ “--
6	Lorry Inspector	Shri. P.K. Bhogate.	C	21/09/2012	02/03/2021	--“ “--
7	Lorry Inspector	Smt. S.J.Narvankar.	C	11/02/2015	20/04/2021	--“ “--

**Section 4(i)(b)(x)**

**Details of remuneration of officers and employees in the office of Sr. Inspector  
( Encroachment ) at G/North ward**

(Amount in Rs.)

Sr. No.	Name of the officer / employee	Designation	Basic Pay	DA	HRA	CLA	Special Allowance / Transport Allowance	Total
1	Shri. R.M. Kamble.	Sr. Inspector (Ench)	65900	11203	15816			93982
2	Shri. P.P. Kharat.	Lorry Inspector	31900	5423	7656			46042
3	Shri. S.C. Kini.	Lorry Inspector	39200	6664	9408			55872
4	Shri B.M. Pardhi.	Lorry Inspector	33900	5763	8163			48398
5	Shri R.D. Gavai.	Lorry Inspector	30100	5117	7224			43503
6	Shri. P.K. Bhogate.	Lorry Inspector	44100	7497	10584			62780
7	Smt. S.J.Narvankar.	Lorry Inspector	37000	6290	8880			52770

**Section 4(i)(b)(xi)**

**Details of allocation of budget and disbursement made in the office of Sr. Inspector (Encroachment) at G/North ward for the year .**

- \* Publish copy of the budget (inRs.)  
\* Publish copy of grant distribution

**Format A for current year**

<b>Sr. No.</b>	<b>Budget Head Description</b>	<b>Grant received</b>	<b>Planned use (Give details area-wise or work-wise in a separate form)</b>	<b>Remarks</b>
	NIL	NIL	NIL	NIL

**Section 4(i)(b)(xi)**

**Details of allocation of budget and disbursement made in the office of Sr. Inspector (Encroachment) at G/North ward for the year.**

\* Publish copy of the budget (inRs.)  
\* Publish copy of grant distribution

**Format B for previous year**

<b>Sr. No.</b>	<b>Budget Head</b>	<b>Grant received</b>	<b>Grants utilized</b>	<b>Grants surrendered</b>	<b>Results</b>
	NIL	NIL	NIL	NIL	NIL

**Section 4(i)(b)(xii)**

**Manner of execution of subsidy programme in the office of Sr. Inspector ( Encroachment ) at G/North ward.**

<b>* Name of the Programme</b>	N I L
<b>* Eligibility of Beneficiary</b>	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
*	N I L
<b>* Year-wise list of beneficiaries in the format given</b>	N I L
<b>* Target (if any)</b>	N I L
<b>* Remarks</b>	N I L

**Section 4(i)(b)(xii)**

**Details of beneficiaries of subsidy programme in the office of Sr.  
Inspector ( Encroachment ) at G/North ward**

**Name of the Scheme / Programme For the year .**

<b>Sr. No.</b>	<b>Name &amp; Address of Beneficiary</b>	<b>Amount of subsidy / concession sanctioned</b>
	NIL	NIL

**Section 4(i)(b)(xiii)**

**Particulars of recipients of concessions, permits or authorizations  
granted in the office of Sr. Inspector ( Encroachment ) at G/North ward**

**Type of License / Permission / Concession :**

<b>Sr. No.</b>	<b>Name of the Licenses</b>	<b>Licence No.</b>	<b>Issued on</b>	<b>Valid upto</b>	<b>General Conditions</b>	<b>Details of the License</b>
This information is available on MCGM's website - <a href="http://www.mcgm.gov.in">www.mcgm.gov.in</a>						



**Section 4(i)(b)(xiv)**

**Details of information available in Electronic Form in the office of  
Sr. Inspector ( Encroachment ) at G/North ward**

<b>Sr. No.</b>	<b>Type of Document / File / Register</b>	<b>Sub-Topic</b>	<b>In which electronic format it is kept</b>	<b>Person incharge</b>
	NIL	NIL	1) iTape 2) Film 3) C.D. 4) Floppy 5) Anyother	NIL

**Section 4(i)(b)(xv)**

**Particulars of the facilities available for citizens for obtaining information in the office of Sr. Inspector ( Encroachment ) at G/North ward**

<b>Sr. No.</b>	<b>Type of facility</b>	<b>Timings</b>	<b>Procedure</b>	<b>Location</b>	<b>Person Incharge</b>
1	Inspection of record under R.T.I.	3.00 p.m. to 5.00 p.m. on Tuesday & Thursday (Except Holidays) with prior appointment only	For inspection of records no fee for first hour will be charged. However, fee of Rs.5/- for each 15 minutes or fraction thereof will be charged thereafter.	Office of the Sr. Inspector (Ench), R.No.6/7,Ground floor, G/North Ward office Bldg, Harishchandra Yelve Marg, Mumbai:- 400028.	Sr. Inspector (Ench), "G/N" Ward

**Section 4(i)(b)(xvi)**

**Details of Public Information Officers in the jurisdiction of (Public Authority)  
in the office of Sr. Inspector ( Encroachment ) at G/North ward**

**P.I.O.**

**A**

<b>Sr. No.</b>	<b>Name of P.I.O.</b>	<b>Designation</b>	<b>Jurisdiction as PIO under RTI</b>	<b>Address / Phone No.</b>	<b>Email id for purpose of RTI</b>	<b>Appellate Authority</b>
1	Shri.R.M. Kamble.	Sr. Inspector (Encroachment)	G/N Ward	R.No.6/7, Ground floor, G/North Ward office Bldg, Harishchandra Yelve Marg, Mumbai:- 400028.  Phone No.(022)24 397800		Asst.M.C. G/N Ward

**Section 4(i)(b)(xvi)**

**Details of Asst. Public Information Officers in the jurisdiction of (Public Authority) in the office of Sr. Inspector ( Encroachment ) at G/North ward**

**A.P.I.O.**

**B**

<b>Sr. No.</b>	<b>Name of A.P.I.O.</b>	<b>Designation</b>	<b>Jurisdiction as PIO under RTI</b>	<b>Address / Phone No.</b>
-	-	-	-	-

**Section 4(i)(b)(xvi)**

**Details of Appellate Authority in the jurisdiction of (Public Authority) in the office of Sr. Inspector ( Encroachment ) at G/North ward**

**Appellate Authority**

**C**

<b>Sr. No.</b>	<b>Name of Appellate Authority</b>	<b>Designation</b>	<b>Jurisdiction as PIO under RTI</b>	<b>P.I.O. reporting</b>	<b>Email id for purpose of RTI</b>
1	Shri. K.S.Dighavkar.	Asst.M.C. G/N Ward	G/N Ward	Shri. Kamble R.M. Sr. Inspector (Ench)	

**Section 4(i)(b)(xvii)**

**Any other information of Public use**

N I L