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MUNICIPAL CORPORATION OF GREATER MUMBAI
(Chief Engineer (Development Plan) Department)

CHE/DP/30491/Gen dtd 3.01.2017

Sub:- Ease of doing Business.

- **Online Intimation of site inspection visit for granting Online Building Proposal Approval/Construction Permits in MCGM.**

- A)** The various NOC/Remarks within the MCGM departments is required while granting the Building Proposal Approvals by the MCGM.
These NOC/Remarks from various MCGM departments are required at various approval stages, such as at initial stage at the time of submission of proposal, at intermediate stages such as granting Commencement Certificate and finally at the stage of granting Building Completion certificate to the building.
The site inspection is necessary while granting the NOC/Remarks as per the requirement of proposal.
- B)** The various NOC/Remarks required for the Building proposal approval can be divided in to Internal MCGM departments and external agencies.
The internal MCGM departments involved such Chief Fire Officer(CFO), Storm Water Drain(SWD),Hydraulic Engineer(HE),Road , Mech &Electrical, Sewerage Project, Sewerage Operation, whereas external agencies involved are Electric Power supply companies, Labour department, Tree authority, High rise Committee.
- C)** In order to create the easiness, to save the time and to standardize the procedure, it is propose to provide the online facility for request and intimation of site inspection to the applicant and within the MCGM departments, respectively. This will help to provide the transparency in the online approval system as well as help to expedite the process.
- D)** Presently the various NOC/Remarks within the premises are outsourced and applicant can directly attach the same into the AUTODCR online approval system and these NOC/Remarks can be viewed online by the respective departments. Therefore, the NOC/Remarks from the MCGM will be mostly required in case of MCGM civic amenities such as Nalla, water mains, etc.

N-2

E) It is to be mentioned here that ,every MCGM department is require to publish their data online on GIS system at their own. The same is being followed with the departments since last one &half year however such data is yet to made available online by the respective departments. The GIS base MAP is available with D.P. Department based on which the civic utilities can be mapped by the respective departments. Also the departments need to map their internal online process system at their own by preparing software so that the same can be integrated with the Building proposal Approval System.

F) The World Bank team during visit to Mumbai also suggested to provide the facility for online site inspection intimation with time line to improve the online approval process .

Recently the Hon'ble Secretary, MoUD, GOI & Addl. Secretary, MoUD, GoI, visited the MCGM on 02.12.2016 to review the progress in respect of Ease of Doing Business in granting the Construction Permits. During this visit Secretary & Addl. Secretary MoUD, GOI have directed to make available the facility of online intimation for site inspection with time line, to the applicants by various departments for quick and transparent processing of the building proposals. It is also directed to make the provision in the online approval system for deemed approval of NOC/Remarks, in case of no response is received from the departments within the specified timeline.

G) In view of above it is proposed to:-

- 1) Provide the provision in the Single Window online approval system, for online intimation to the applicant for site inspection with the timeline by various departments of MCGM and by the external agencies as and when external agencies will approach to the MCGM.
- 2) The date of site inspection is to be intimated online to the applicant, within 3 days by the department, on receipt of online request for NOC/Remarks, in case,if site inspection is necessary.
- 3) The NOC/Remarks, to be issued by the MCGM departments within 7-days from the date of online receipt of proposal for NOC/Remarks. Thereafter the

proposal to be considered as deemed approved and deemed NOC will be generated system.

- 4) To inform again to the MCGM departments to make available their internal approval system online, by procuring software and also to provide their civic utilities data on GIS base MAP to public so that the same can be integrated with Building Proposal Approval System/D.P. remarks. This will resolve the requirement of NOC/Remarks from various MCGM departments.
- 5) To inform the M/S.Softtech Ltd to make suitable provision in Single Window Online Approval System for Sr.No.1,2 & 3,above and to upgrade the software accordingly for implementation on priority.

In view of above Hon'ble M.C.'S approval is requested to Para-'G' mentioned above as at N-2&N-3 .

Submitted please.

Reshmi
31/1/17
EE(DP)ES

Reshmi
03/01/17
CH.E.(D.P.)

Hon'ble M.C.
Sir,

Reshmi
4/1/17

Municipal Commissioner

CH.E.(DP)

बृहन्मुंबई महानगरपालिका
आयुक्तांचे कार्यालय

3 JAN 2017

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1.1.2017

AE(DP) Hirmal

for n.a-p.

Reshmi
31/1/17
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बृहन्मुंबई महानगर पालिका
प्रमुख अभियंता (विकास नियोजन)
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05 JAN 2017

VIJAYPATIL/EODB/SITE INSPECTION

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Reshmi
Chief Engineer (DP)